

## Safer and Stronger Communities Overview and Scrutiny Committee

22 September 2020

### Quarter One, 2020/21 Performance Management Report

#### Ordinary Decision



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## Report of John Hewitt, Corporate Director of Resources

### Electoral division(s) affected:

Countywide.

### Purpose of the Report

- 1 To present progress towards achieving the key outcomes of the council's corporate performance framework.

### The impact of COVID-19

- 2 A highly infectious virus (SARS-CoV-2) causing respiratory illness (COVID-19) spread rapidly across the world during 2020. This resulted in a global pandemic being declared by the World Health Organisation on 11 March 2020.
- 3 Significant restrictions to normal ways of life, travel and business were introduced by the government to try to contain the spread of the virus, minimise deaths and prevent COVID-19 cases overwhelming our health and social care systems.
- 4 It was necessary for the Council to adapt and we significantly changed our service provision and ways of working. Some services were closed, others changed and began to operate remotely. Gold command arrangements were activated nationwide to respond to the emergency. Locally, this involved the council working in partnership with other agencies on the local resilience forum which covers both County Durham and Darlington to protect our communities and support those affected by the pandemic.
- 5 Although our regular quarterly corporate reporting cycle was suspended, we are now able to resume quarterly performance reporting with this report which combines quarter four, 2019/20 and quarter one, 2020/21.

## Performance Reporting

- 6 This performance report is structured around the three externally focused results-based ambitions of [the County Durham Vision 2035](#) alongside a fourth 'excellent council' theme, and also includes an overview of the impact of COVID-19 on council services, our staff and residents.
- 7 The report will be further developed to reflect the reporting requirements of the Council Plan 2020-2023 (subject to Cabinet approval in September), cultural change resulting from the COVID-19 pandemic, COVID-19 Recovery and Restoration, which is likely to run over the medium term, and the council's new senior management structure (particularly 'Regeneration and Economic Growth' and 'Neighbourhoods and Climate Change').
- 8 These changes will commence from quarter three onwards to align with new corporate planning arrangements and developments in business analytics.

## Connected Communities – Safer focus

- 9 Overall crime levels remain relatively static. However, anti-social behaviour incidents have increased, peaking in April before declining as lockdown restrictions were lifted. There were increases to both domestic violence (up 8%) and hate crime (up 30%) during lockdown, reflecting the national picture.
- 10 During quarter one, we used our focused improvement plans, initiatives and interventions to mitigate against the challenges we face. For example, multi-agency screening of all domestic violence incidents, setting up a Child Exploitation Vulnerability Tracker, and water safety actions both in Durham City and countywide.

## Risk Management

- 11 Effective risk management is a vital component of the council's agenda. The council's risk management process sits alongside our change programme and is incorporated into all significant change and improvement projects.
  - i. *Failure to protect a vulnerable adult from death or serious harm.* Management consider it possible that this risk could occur which, in addition to the severe impacts on service users, will result in serious damage to the Council's reputation and to relationships with its safeguarding partners. As the statutory body, the multi-agency Safeguarding Adults Board has a Business Plan in place for taking forward actions to safeguard vulnerable adults including a comprehensive training programme for staff and regular supervision

takes place. This risk is long term and procedures are reviewed regularly.

### **Recommendation**

- 12 That Safer and Stronger Communities Overview and Scrutiny Committee considers the overall position and direction of travel in relation to quarter one performance, the impact of COVID-19 on performance, and the actions being taken to address areas of underperformance including the significant economic and well-being challenges because of the pandemic.

### **Author**

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## **Appendix 1: Implications**

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### **Legal Implications**

Not applicable.

### **Finance**

Latest performance information is being used to inform corporate, service and financial planning.

### **Consultation**

Not applicable.

### **Equality and Diversity / Public Sector Equality Duty**

Equality measures are monitored as part of the performance monitoring process.

### **Climate Change**

We have declared a climate change emergency and consider the implications of climate change in our reports and decision-making.

### **Human Rights**

Not applicable.

### **Crime and Disorder**

A number of performance indicators and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

### **Staffing**

Performance against a number of relevant corporate health indicators has been included to monitor staffing issues.

### **Accommodation**

Not applicable.

### **Risk**

Reporting of significant risks and their interaction with performance is integrated into the quarterly performance management report.

### **Procurement**

Not applicable.



# Durham County Council Performance Management Report

## Quarter One, 2020/21



## Connected Communities - Safer

- 1 The ambition of Connected Communities – Safer is linked to the following key questions:
  - (a) How effective are we at tackling crime and disorder?
  - (b) How effective are we at tackling anti-social behaviour?
  - (c) How well do we reduce misuse of drugs and alcohol?
  - (d) How well do we tackle abuse of vulnerable people, including domestic abuse, child exploitation and radicalisation?
  - (e) How do we keep our environment safe, including roads and waterways?

### **How effective are we at tackling crime and disorder, and anti-social behaviour (ASB)?**

- 2 The Police approach during the pandemic has been ‘Engage, Explain, Encourage’ as their first considerations. However, if enforcement is the most applicable route then the Police will issue a penalty notice for disorder. The Police changed their operating model during COVID-19 in planning for the response, and ensured they had an operational policing presence to respond to calls for service enabling any problematic areas to be targeted as they emerge. For example, those areas where they were seeing gatherings or had intelligence that the public were not complying with the guidance.
- 3 Levels of anti-social behaviour (ASB) peaked in April but decreased throughout May and June as restrictions were reduced. This was particularly evident of incidents relating to COVID-19, although overall ASB remains above pre-lockdown levels indicating that tensions remain within the community but are not generally related to the lockdown.
- 4 Increases have been seen across all ASB categories but most notably in relation to police reported environmental ASB. During quarter one, there were 576 environmental ASB incidents which were COVID-19 related; with 523 (91%) relating to non-compliance with Government guidelines, predominantly these related to households holding parties.
- 5 Council reports of nuisance ASB predominately related to noise complaints as well as young people gathering.
- 6 Despite the COVID-19 restrictions partnership work has continued to tackle ASB. Specific examples include:
  - (a) Responding to complaints regarding unauthorised people visiting the vacant Windlestone Hall causing distress and concern to local residents. The building was secured, and legal notices have been served on the owner. The police were fully updated about the outcome

of the site visits and were able to report back to residents, providing community reassurance.

(b) Reports are regularly received regarding off road motorcycles and quad bikes for several areas. Working in partnership with Cleveland and Durham Special Operations Unit and Bike Section regular patrols are carried out. Identifying people/vehicles is very difficult as people are often wearing scarves and balaclavas and bikes have no plates or false plates. Where identification can be made and where relevant we link with housing providers and warnings are issued on tenancies where appropriate. £15,500 has been secured by the multi-agency partnership from a local Member towards carrying out target hardening works in Wingate.

(c) Targeted work has been undertaken in the Peterlee area in response to vehicle nuisance and vehicles driving over paths in estates. Footage had been seen of cars and bikes riding over the grassed areas in front of houses, were children play and it's a busy area for dog walkers. Bollards are to be installed and access points have been reviewed, damaged fencing replaced, all funded by the council. Assessments are ongoing for bollards at the two other access points. Additionally, in the Peterlee area, a site visit was held with Peterlee Town Council and Peterlee Beat Team in response to increased reports of ASB, drinking and litter within a park. Several suggestions to make the youth pod more visible were made and a multi-agency open air event / PACT will be held once works have been completed so we can engage with residents and park users.

7 In addition, Community Safety and Neighbourhood Policing Teams have assisted with the delivery of free school meals while voucher schemes were put in place. Through this, teams were also able to conduct welfare checks with residents.

8 A new free phone helpline service, for people released from prison during the pandemic, was launched across the North East in May. The helpline signposts callers to community drug and alcohol service provision, local pharmacy information, local authority housing support, support hubs for vulnerable people, Job Centre Plus and a wide range of community support projects.

# CONNECTED COMMUNITIES – SAFER

## (a) How effective are we at tackling crime and disorder, and (b) anti-social behaviour?

**49,711** recorded crimes  
equivalent to **94.3** crimes per 1,000 population

**+480**  
Violence against the person (+2%)

**-1,776**  
Theft offences (-12%)

**-762**  
Criminal damage/ arson (-10%)

**-11**  
Sexual offences (-1%)

**-7**  
Robbery (-4%)

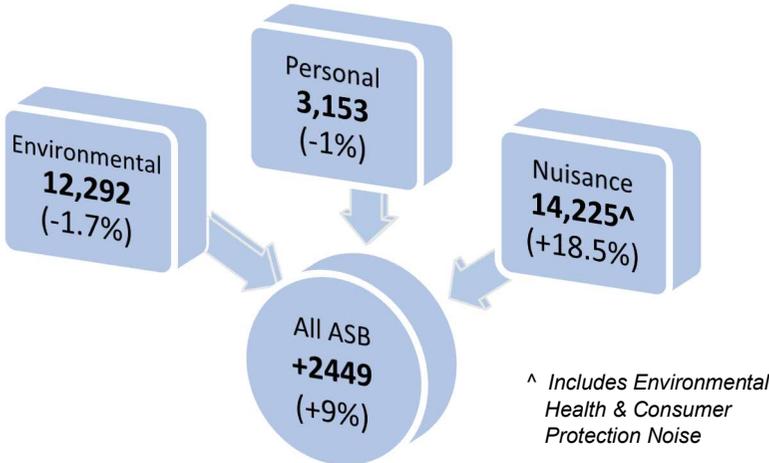
**+300**  
Other crimes (+5%)

**All recorded crime -1,517 (-3%) ↓**

*unless stated, data are Jul 2019 to Jun 2020 compared to same period last year*

**29,670** ASB incidents

<b>13,174</b> council reported	<b>+1,589</b> (+14%)
<b>16,496</b> police reported	<b>+2,810</b> (+21%)



## **How well do we reduce misuse of drugs and alcohol?**

- 9 Police alcohol related ASB has increased by 76% compared to the same period last year. Although this is within the context of increases in overall ASB, alcohol related has increased at a greater rate causing the proportion of alcohol related ASB to increase. The Police are monitoring ASB levels and issues are being dealt with at a locality level.
- 10 During the lockdown period the County Durham Drug and Alcohol Recovery Service (DARS) continued to be delivered from all three recovery centres albeit on a reduced staff capacity and reduced opening hours. Clinical appointments were delivered in recovery centres with appropriate PPE in place while assessments and follow-ups were delivered over video and phone calls. Recovery support groups and training continues to be delivered online via Microsoft Teams. Service users on opioid substitution treatment received 7-day prescriptions as opposed to daily supervised consumption due to limited access to pharmacies. Clients were segmented into risk categories and increased support delivered as appropriate in partnership with social care.

## **How well do we tackle abuse of vulnerable people, including domestic abuse, child sexual exploitation and radicalisation?**

- 11 During quarter one, there was an 8% increase in domestic violence incidents reported to the police (compared to the same period last year) which is slightly above normal levels of variance. This reflects a rise nationally during the lockdown period.
- 12 A new triage system for domestic abuse incidents is now operational with daily multi-agency screening of all incidents. This is undertaken by children's services, child health and police staff from within the multi-agency safeguarding hub (MASH). The benefit of using this operational model is the multi-agency oversight of all domestic abuse incidents in Durham, sharing of information and decision making on a daily basis which will ultimately reduce any delay for children who need to be safeguarded.
- 13 Weekly referrals to Harbour have generally been higher than in the period prior to lockdown: week commencing 6 July was the highest level seen since February and the highest level of self-referrals since lockdown began. Throughout the pandemic, Harbour has been offering digital support through video calls and a live chat facility. Since 1 August, a new counselling service has been available through either video/telephone calls or face to face with social distancing measures.

- 14 In November 2019, a Child Exploitation Vulnerability Tracker was set up as a multi-agency risk triage process for all young people who are assessed as being at risk of exploitation. Previously, only children who were assessed as being at high-risk were referred to children's social care Supporting Solutions Team for ERASE one-to-one CSE support, However, now all children (high, medium or low) are assessed on a weekly basis and referred.
- 15 There was a 30% increase in hate crimes during quarter one (compared to the same period in the previous year). Many were neighbour disputes (fuelled by erecting fences or by doing building work) and crimes against takeaway staff. There were also reports of hate crimes linked to the Black Lives Matter protests.

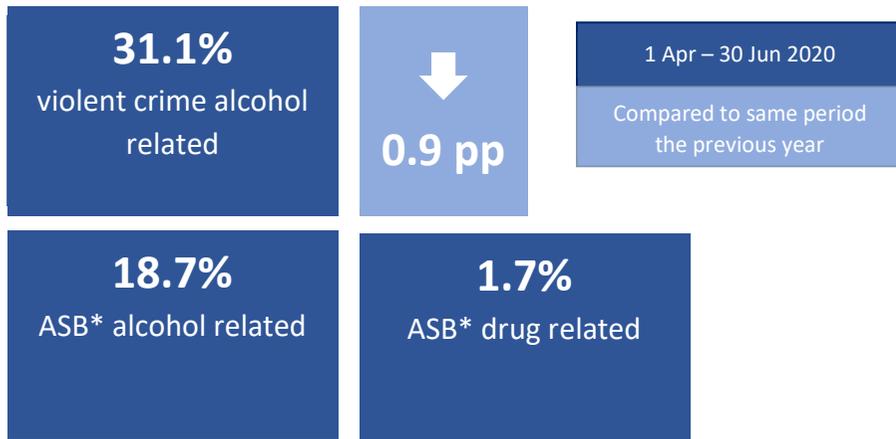
### **How do we keep our environment safe, including roads and waterways?**

- 16 Due to the COVID-19 pandemic and lockdown, traffic levels were reduced across the county, and as such, the network wasn't as congested. This resulted in our vulnerable road users (pedestrians, cyclists and motorcycle riders) not being exposed to higher volumes of traffic that would increase their risk of being involved in a road traffic collision. However, as traffic levels start to return to normal, and as schools begin to open, we expect to see an increase in traffic collisions and injury on our roads. The council and its partners have recognised this likely impact and will be delivering marketing and social media campaigns to reaffirm safety messages as we approach the autumn/winter months with the darker evenings and the worsening weather conditions.
- 17 Both water safety forums, responsible for managing water safety in the city centre and countywide, continue to meet. The City Safety Group continues to monitor the riverside development projects on a monthly basis, to ensure that any public safety issues and impacts are identified with the developers, and has started planning for freshers' week, with a focus on the high footfall night-time economy.
- 18 From a countywide perspective, a schedule of monitoring and prioritising risk locations identified in the initial countywide assessment process continues to be applied to provide assurance. Specifically, reassessments of priority locations prior to the summer holiday periods are routinely completed to ensure that safety controls remain in situ.
- 19 Due to the COVID-19 pandemic, and particularly following school closures, an alternative approach to the water safety campaigns will be taken in 2020/21. Key messages to raise awareness will still be issued as in previous years, but

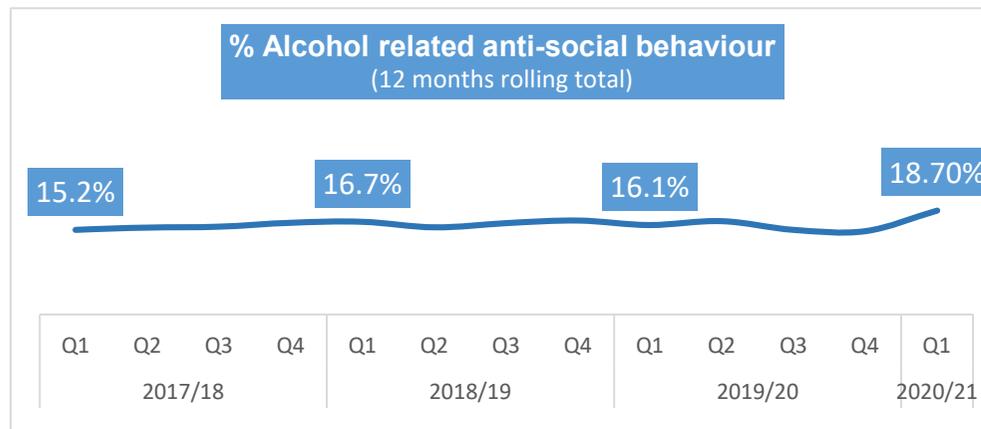
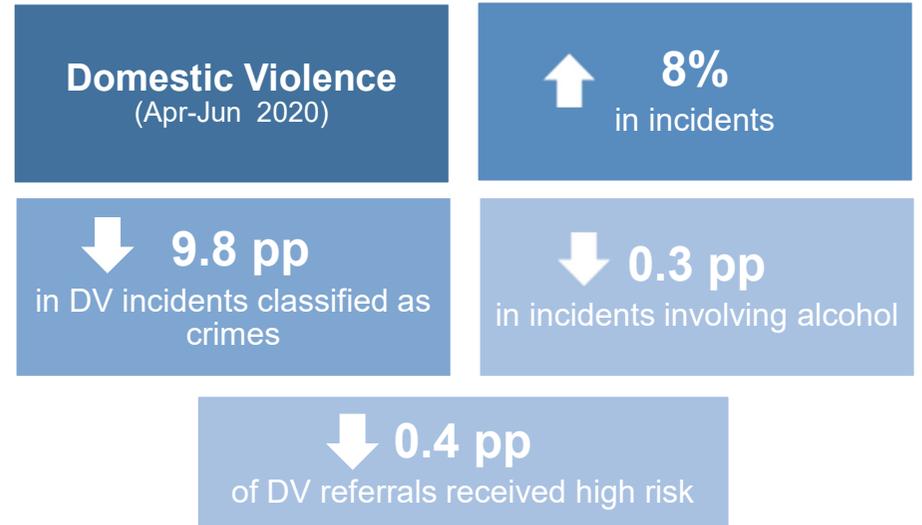
through a variation of social media and posters and alerts at high footfall open water sites across the county.

# CONNECTED COMMUNITIES – SAFER

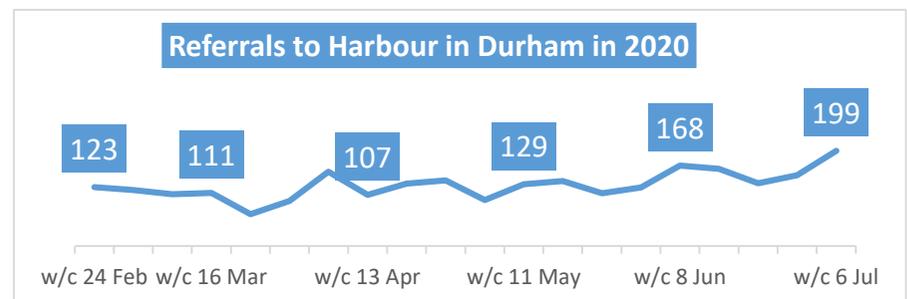
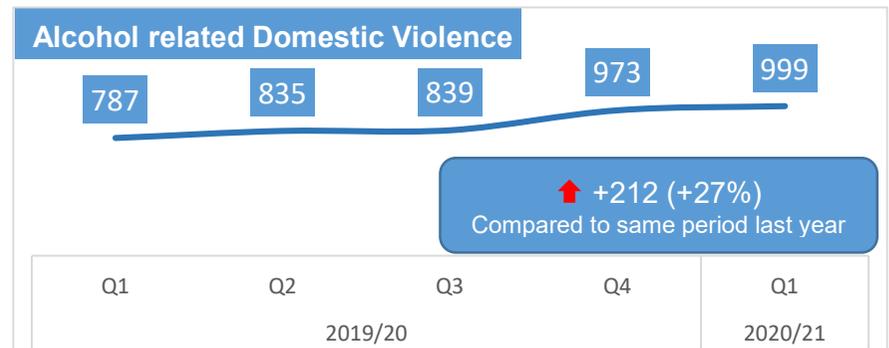
## (c) How well do we reduce misuse of drugs and alcohol and (d) tackle abuse of vulnerable people?



\*police figures only



**+441 (+ 76%)**  
 Compared to same period last year

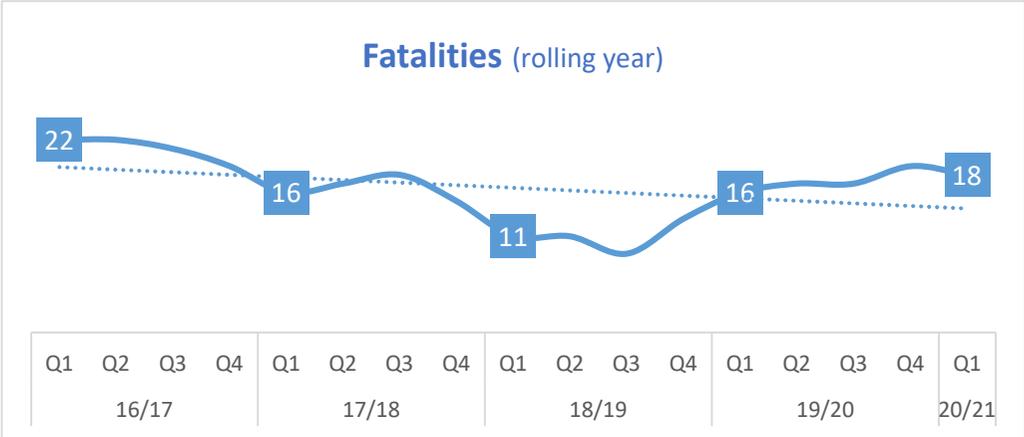


(e) How do we keep our environment safe including roads and waterways?

**Road traffic accidents**



<b>All casualties</b>	<b>Children</b>
<b>183</b>	<b>21</b>
18 fatalities	0 fatalities
165 injuries	21 injuries
(1 July 2019 to 30 June 2020)	



## Key Performance Indicators – Data Tables (Quarter One 2020/21)

There are two types of performance indicators throughout this document:

- (a) Key target indicators – targets are set as improvements can be measured regularly and can be actively influenced by the council and its partners; and
- (b) Key tracker indicators – performance is tracked but no targets are set as they are long-term and/or can only be partially influenced by the council and its partners.

A guide is available which provides full details of indicator definitions and data sources for the 2019/20 corporate indicator set. This is available to view either internally from the intranet or can be requested from the Strategy Team at [performance@durham.gov.uk](mailto:performance@durham.gov.uk)

### KEY TO SYMBOLS

	Direction of travel	Benchmarking	Performance against target
<b>GREEN</b>	Same or better than comparable period	Same or better than comparable group	Meeting or exceeding target
<b>AMBER</b>	Worse than comparable period (within 2% tolerance)	Worse than comparable group (within 2% tolerance)	Performance within 2% of target
<b>RED</b>	Worse than comparable period (greater than 2%)	Worse than comparable group (greater than 2%)	Performance >2% behind target

### National Benchmarking

We compare our performance to all English authorities. The number of authorities varies according to the performance indicator and functions of councils, for example educational attainment is compared to county and unitary councils however waste disposal is compared to district and unitary councils.

### North East Benchmarking

The North East figure is the average performance from the authorities within the North East region, i.e. County Durham, Darlington, Gateshead, Hartlepool, Middlesbrough, Newcastle upon Tyne, North Tyneside, Northumberland, Redcar and Cleveland, Stockton-On-Tees, South Tyneside, Sunderland.

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## CONNECTED COMMUNITIES – SAFER

### How effective are we at tackling crime and disorder?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
77	First time entrants to the youth justice system aged 10 to 17 (per 100,000 population aged 10 to 17)	213	Oct 18 – Sep 19	Tracker	250	220	303	231		No
				N/a	GREEN	GREEN	GREEN	GREEN		
78	Overall crime rate per 1,000 population	20.18	Apr-Jun 2020	Tracker	25.8					Yes
				N/a	GREEN					
79	Rate of theft offences per 1,000 population	4.24	Apr-Jun 2020	Tracker	7.3					Yes
				N/a	GREEN					
80	Proportion of all offenders who re-offend in a 12 month period (%)	30.6	Apr-Jun 2019	Tracker	30.8	31.7	35.7	30.0	2016/17	Yes
				N/a	GREEN	GREEN	GREEN	RED		
81	Proven re-offending by young people (who offend) in a 12 month period (%)	51.9	2017/18	Tracker	41.4	38.4	41.8			Yes
				N/a	RED	RED	RED			

## CONNECTED COMMUNITIES – SAFER

### How effective are we at tackling anti-social behaviour?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
82	Satisfaction with the way that the council and police are dealing with local concerns about ASB and crime issues in your area.	56.4	Mar 2020	Tracker	50.1			53.7	Jun 2019	No
				N/a	RED			RED		
83	Number of police reported incidents of anti-social behaviour	16,496	Jul 2019-Jun 2020	Tracker	13,573					Yes
				N/a	RED					

## CONNECTED COMMUNITIES – SAFER

### How effective are we at tackling anti-social behaviour?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
84	Number of council reported incidents of anti-social behaviour	13,174	Jul 2019-Jun 2020	Tracker	11,585					Yes
				N/a	GREEN					

## CONNECTED COMMUNITIES - SAFER

### How well do we reduce misuse of drugs and alcohol?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
85	% of successful completions of those in alcohol treatment	27.3	Oct 2018-Sep 2019*	28	32	37.9	30.7			No
				GREEN	RED	RED	RED			
86	% of successful completions of those in drug treatment - opiates	5.9	Apr 2019-Mar 2020*	6	5.5	5.7	4.0			No
				GREEN	GREEN	AMBER	GREEN			
87	% of successful completions of those in drug treatment - non-opiates	29.9	Oct 2018-Sep 2019*	26.4	29.2	34.2	26.2			No
				GREEN	GREEN	RED	GREEN			
88	% of anti-social behaviour incidents that are alcohol related	18.7	Apr-Jun 2020	Tracker	16.1					Yes
				N/a	RED					
89	% of violent crime that is alcohol related	32.6	Apr-Jun 2020	Tracker	17					Yes
				N/a	RED					
90	Alcohol seizures	194**	Apr-Jun 2018	Tracker	398					No
				N/a	GREEN					

\*with rep to March 2020

\*\*under review

## CONNECTED COMMUNITIES – SAFER

### How well do we tackle abuse of vulnerable people, including domestic abuse, child exploitation and radicalisation?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
91	Building resilience to terrorism (self-assessment). Score - level 1(low) to 5(high)	3*	2017/18	Tracker	3					No
				N/a	GREEN					
92	No of individuals with a referral for 1:1 CSE Support from Supporting Solutions Team**	41	Apr-Jun 2020	Tracker	New**					Yes
				N/a	N/a					

\*under review \*\* New definition – Includes all children - High/Medium/Low Risk (Previously only High-Risk referred to Supporting Solutions)

## CONNECTED COMMUNITIES - SAFER

### How do we keep our environment safe, including roads and waterways?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
93	Number of people killed or seriously injured in road traffic accidents - Number of fatalities - Number of seriously injured	171 17 154	Jul 2019- Jun 2020	Tracker	209					Yes
				N/a	GREEN					
					16 193					
94	Number of children killed or seriously injured in road traffic accidents - Number of fatalities - Number of seriously injured	22 0 22	Jul 2019- Jun 2020	Tracker	28					Yes
				N/a	GREEN					
					0 28					

## Other Additional Relevant Indicators

LONG AND INDEPENDENT LIVES										
Are children, young people and families in receipt of universal services appropriately supported?										
Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
27	Alcohol specific hospital admissions for under 18s (rate per 100,000)	54.7	2016/17-2018/19	Tracker	53.1	31.6	60.0			No
				N/a	RED	RED	GREEN			
28	Young people aged 10-24 admitted to hospital as a result of self-harm (rate per 100,000)	354.3	2018/19	Tracker	350.1	444.0	536.5			No
				N/a	AMBER	GREEN	GREEN			

LONG AND INDEPENDENT LIVES										
Are our services improving the health of our residents?										
Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
41	Suicide rate (deaths from suicide and injury of undetermined intent) per 100,000 population	12.8	2016-18	Tracker	12.0	9.6	11.3	11.6		No
				N/a	RED	RED	RED	RED		

## LONG AND INDEPENDENT LIVES

### Are people needing adult social care supported to live safe, healthy and independent lives?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
49	% of individuals who achieved their desired outcomes from the adult safeguarding process	94.5	Apr-Jun 2020	Tracker	95.7	92.4	93.9	93.5*	2018/19	Yes
				N/a	<b>AMBER</b>	Not comparable	Not comparable	Not comparable		

\*unitary authorities

## Key Performance Indicators – Data Tables (Quarter Four 2019/20)

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- (c) Key target indicators – targets are set as improvements can be measured regularly and can be actively influenced by the council and its partners; and
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<b>RED</b>	Worse than comparable period (greater than 2%)	Worse than comparable group (greater than 2%)	Performance >2% behind target

### National Benchmarking

We compare our performance to all English authorities. The number of authorities varies according to the performance indicator and functions of councils, for example educational attainment is compared to county and unitary councils however waste disposal is compared to district and unitary councils.

### North East Benchmarking

The North East figure is the average performance from the authorities within the North East region, i.e. County Durham, Darlington, Gateshead, Hartlepool, Middlesbrough, Newcastle upon Tyne, North Tyneside, Northumberland, Redcar and Cleveland, Stockton-On-Tees, South Tyneside, Sunderland.

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## CONNECTED COMMUNITIES – SAFER

### How effective are we at tackling crime and disorder?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
77	First time entrants to the youth justice system aged 10 to 17 (per 100,000 population aged 10 to 17)	213	Oct 18 – Sep 19	Tracker	250	220	303	231		Yes
				N/a	GREEN	GREEN	GREEN	GREEN		
78	Overall crime rate per 1,000 population	97.8	2019/20	Tracker	98	89.5		93.7		Yes
				N/a	GREEN	GREEN		RED		
79	Rate of theft offences per 1,000 population	27.6	2019/20	Tracker	28.3	29.7		32.2		Yes
				N/a	GREEN	GREEN		GREEN		
80	Proportion of all offenders who re-offend in a 12 month period (%)	31.7	2017/18	Tracker	30.8	29.2	35.7	30.0	2016/17	Yes
				N/a	RED	RED	GREEN	RED		
81	Proven re-offending by young people (who offend) in a 12 month period (%)	51.9	2017/18	Tracker	41.4	38.4	41.8			Yes
				N/a	RED	RED	RED			

## CONNECTED COMMUNITIES – SAFER

### How effective are we at tackling anti-social behaviour?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
82	Satisfaction with the way that the council and police are dealing with local concerns about ASB and crime issues in your area.	56.4	Mar 2020	Tracker	50.1			53.7		Yes
				N/a	RED			RED		
83	Number of police reported incidents of anti-social behaviour	14,626	2019/20	Tracker	13,908					Yes
				N/a	RED					

## CONNECTED COMMUNITIES – SAFER

### How effective are we at tackling anti-social behaviour?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
84	Number of council reported incidents of anti-social behaviour	13,356	2019/20	Tracker	11,318					Yes
				N/a	<b>RED</b>					

## CONNECTED COMMUNITIES – SAFER

### How well do we reduce misuse of drugs and alcohol?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
85	% of successful completions of those in alcohol treatment	27.3	Oct 2018-Sep 2019*	28	32	37.9	30.7			Yes
				<b>GREEN</b>	<b>RED</b>	<b>RED</b>	<b>RED</b>			
86	% of successful completions of those in drug treatment - opiates	5.9	Apr 2019-Mar 2020*	6	5.5	5.7	4.0			Yes
				<b>GREEN</b>	<b>GREEN</b>	<b>GREEN</b>	<b>GREEN</b>			
87	% of successful completions of those in drug treatment - non-opiates	29.0	Oct 2018-Sep 2019*	26.4	29.2	34.2	26.2			Yes
				<b>GREEN</b>	<b>GREEN</b>	<b>RED</b>	<b>GREEN</b>			
88	% of anti-social behaviour incidents that are alcohol related	15.0	Jan-Mar 2020	Tracker	17.6					Yes
				N/a	<b>GREEN</b>					
89	% of violent crime that is alcohol related	31.1	Jan-Mar 2020	Tracker	27.2					Yes
				N/a	<b>RED</b>					
90	Alcohol seizures	194**	Apr-Jun 2018	Tracker	398					No
				N/a	<b>GREEN</b>					

\*with rep to March 2020

\*\*under review

## CONNECTED COMMUNITIES – SAFER

### How well do we tackle abuse of vulnerable people, including domestic abuse, child exploitation and radicalisation?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
91	Building resilience to terrorism (self-assessment). Score - level 1(low) to 5(high)	3*	2017/18	Tracker	3					No
				N/a	<b>GREEN</b>					
92	No of children/young people referred to Supporting Solutions for 1:1 ERASE CSE support **	88	2019/20	Tracker	New**					Yes
				N/a	N/a					

\*under review \*\* Change in November 2019 when all children referred (previously only high-risk)

## CONNECTED COMMUNITIES – SAFER

### How do we keep our environment safe, including roads and waterways?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
93	Number of people killed or seriously injured in road traffic accidents - Number of fatalities - Number of seriously injured	197 18 179	2019/20	Tracker	194					Yes
				N/a	<b>AMBER</b>					
					10 184					
94	Number of children killed or seriously injured in road traffic accidents - Number of fatalities - Number of seriously injured	30 0 30	2019/20	Tracker	21					Yes
				N/a	<b>RED</b>					
					0 21					

## Other additional relevant indicators

LONG AND INDEPENDENT LIVES										
Are children, young people and families in receipt of universal services appropriately supported?										
Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
27	Alcohol specific hospital admissions for under 18s (rate per 100,000)	54.7	2016/17-2018/19	Tracker	53.1	31.6	60.0			No
				N/a	RED	RED	GREEN			
28	Young people aged 10-24 admitted to hospital as a result of self-harm (rate per 100,000)	354.3	2018/19	Tracker	350.1	444.0	536.5			No
				N/a	AMBER	GREEN	GREEN			

LONG AND INDEPENDENT LIVES										
Are our services improving the health of our residents?										
Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
41	Suicide rate (deaths from suicide and injury of undetermined intent) per 100,000 population	12.8	2016-18	Tracker	12.0	9.6	11.3	11.6		No
				N/a	RED	RED	RED	RED		

## LONG AND INDEPENDENT LIVES

### Are people needing adult social care supported to live safe, healthy and independent lives?

Ref	Description	Latest data	Period covered	Comparison to						Data updated this quarter
				Period target	12 months earlier	National figure	North East figure	Nearest statistical neighbour	Period covered if different	
49	% of individuals who achieved their desired outcomes from the adult safeguarding process	95.1	2019/20	Tracker	95.1	92.4	93.9	93.5*	2018/19	Yes
				N/a	<b>GREEN</b>	Not comparable	Not comparable	Not comparable		

\*unitary authorities